

Great Gardens of Cornwall and Devon

with Optional: Chelsea Flower Show

Frequently asked questions



Cornwall is often described as the 'garden capital of the world'. The lush vegetation and colour offer garden lovers a feast for the eyes all year round. Together with Devon's iconic Rosemoor and (Optional add on) premium members' only access to Chelsea Flower Show, you're set to have an unforgettable holiday. Before you sign up, do ensure this tour is right for you!

Read on...

Is this tour right for me?

Please review the following information carefully.

How strenuous is this tour?

This tour is designed for people who lead active lives and can comfortably participate in up to five hours of physical activity per day on most days, including longer walking tours, uneven terrain, climbing stairs, embarking and disembarking coaches and/or boats. You should be able to:

- keep up with the group at all times

- walk for 4-5 kilometres at a moderate pace with only short breaks
- stand for a reasonable length of time in galleries and museums
- walk up and down slopes
- negotiate steps and slopes in gardens which are often uneven and unstable
- get on and off a motor coach, train or boat unassisted, possibly with luggage
- move your luggage a short distance if required

Additionally, this tour involves transport by small aircraft (8-15 seats) or helicopter and by small inter-island boat. If you prefer not to join the tour this day, please let us know at the time of booking and we may be able to adjust your tour price.

What is the comfort level of this tour?

On a scale of 0-5, where 5 = decadent luxury and 0 = basic camping, this tour is rated a 4.5. You will be looked after extremely well on this luxury tour. However, you do not ever need to participate in activities that make you uncomfortable.

Do I need a visa for the U.K.?

Citizens of Canada and the U.S.A. do not need a visa for the U.K. Please understand that it is your sole responsibility to possess a valid passport and visa prior to embarking on this tour.

How many people will be on my tour?

It's important for us that our tour groups are small and intimate enough so we can offer a truly personal experience exploring beautiful gardens and meeting head gardeners, owners, and volunteers with a real passion for the gardens they tend. You will also have access to the tour leader, Tim Hubbard with his fount of knowledge about Cornwall. For these reasons, **we restrict group size to 15. Minimum is 8 persons.**

What type of hotels will we stay in?

We've selected small, luxury hotels that are exceptional in terms of style, location and service, and that offer the quintessential English experience. It's what makes the difference between a good holiday and an unforgettable one! In Cornwall for instance, we stay at very own private, restored Georgian country house for seven nights, including our own private chef. All other hotels are ambient, conveniently located, and have en-suite bathrooms and free wifi. If you are sharing a room, please let us know at time of booking if you require a twin or double bed

I am a single traveller. Is it possible to share a room? Why must I pay a single supplement?

We offer to match up single travellers through a sensitively administered questionnaire, the responses to which we swap anonymously. If you two feel there's a match, we put you in touch

to make the final decision. If no roommate can be found, we are forced to charge a single supplement because all hotels charge extra for single occupancy and in most cases, this is for single occupancy of a double room.

Are airport transfers included?

This tour starts from London Heathrow. It is your responsibility to meet the tour host and driver at appointed time and place. At tour end if you not joining us for optional extension, we can arrange your transfer to the airport for a nominal charge. If you are joining us in London, one group departure transfer from the hotel will be provided based on maximum number of departures within a time frame. If you need assistance with arrival or departure planning, please enquire.

Are gratuities included?

We include portage at all hotels. Additional gratuities for drivers, guides, and hotel staff are at your discretion.

Do I need travel insurance? Why?

We highly recommend you purchase comprehensive travel insurance before you travel on any of our tours. Your insurance must cover medical and repatriation expenses, personal injury, death, cover for loss of baggage, money and valuables, personal liability, delay, curtailment, missed departure and legal expenses. We also strongly recommend that you obtain cover for cancellation expenses and that you arrange the policy on booking the tour. You will be asked to provide travel insurer name, contact number and policy number before you join our tour. If you choose not to, you will be asked to indicate you have declined travel insurance and thereby release E.Y.H.O. Tours from liability.

How much luggage can one bring?

Luggage is restricted to one standard sized suitcase and one carry-on per person.

What will the weather be like?

May in England is springtime. Temperatures should be in the low 20 degrees Celsius, with cooler nights. Rain is always a reality in England, and you should bring rain gear or an umbrella.

What should I pack?

Closer to time, a comprehensive packing list will be supplied. Consider layering clothes. Pack a light windbreaker and fleece hoodie, as well as warm socks, toque, and mittens in case of inclement weather. A hot water bottle comes in handy for warm toes at bedtime. Comfortable

closed-toed walking shoes are recommended. Leave all expensive jewelry and valuables at home.

How much driving is involved? Bathroom breaks?

Over 12 days, there will be two longish road transfers of around 4-5 hours each. However, we design itineraries to utilise your time effectively with briefings and talks while on the move. Although some motorway driving is inevitable, the rest passes through scenic countryside with a chance to observe village life. We aim to stop every 3 hours for a bathroom break and stretch.

Can special dietary requirements be accommodated?

We will do our best to satisfy your dietary needs but you must ensure that any restrictions are made clear to us at the time of booking so we can pass the information on to our hotels.

What happens if I have to cancel?

Please see our cancellation policy in our [terms & conditions](#). We rarely cancel but if you do, through illness or any other reason, there would be a charge as set out in our terms & conditions.

Do you only offer scheduled group tours, or do you offer custom tour planning?

We'd be delighted to design and operate a custom tour itinerary for families, friends wanting to travel together, or any other group. Please contact us to discuss your personal requirements

More questions? We'll do our best to answer!

Contact shila@eyhotours.com